

Greener IT Ltd Terms and Conditions of Sale

1. General

All goods supplied by Greener IT Ltd are subject to the following terms and conditions of sale. The waiver by us on any given conditions shall only act as a waiver on that occasion. The waiver of any conditions on any occasions shall not affect our right to enforce our terms and conditions at any time. Greener IT Ltd shall not be liable for any failure to perform its obligations where such failure is due to any cause beyond reasonable control. The description of goods given by Greener IT Ltd is given by way of identification and may change without notice at any time. Greener IT Ltd will hereafter be referred to as the Company.

All goods are used unless otherwise stated. Please direct any questions to our sales team sales@greenerit.co.uk

2. Prices

All goods will be invoiced at the price quoted. Packaging / delivery or insurance charges, if applicable, are extra. No discounts shall apply unless previously agreed by the Company.

3. Payment Terms

All items purchased will be paid in advance, via PayPal, cheque or BACs. Once funds have cleared the purchased items will be shipped.

4. Warranty

Any warranty given by the Company will commence from, and include, the delivery date or invoice date whichever is earlier. The warranty terms shall be as stated on the invoice. Any warranty given is a R.T.B [Return to Base] warranty. i.e: The Customer is responsible for any shipping costs. The Company shall not accept charges for shipping costs incurred by the customer.

Warranty Periods are as follows:

All items marked as NEW have a 1 year warranty

All items marked as Refurbished have a 90 day warranty

All items marked as Used are sold "As Is" and will have no warranty except for protection from D.O.A, therefore Greener IT Ltd offers a 7 day warranty only.

5. Value added Tax

All prices quoted are exclusive of VAT. The appropriate charge rate of VAT will be as stated on the submitted invoice.

6. Defective Goods

If any goods become faulty or defective during the warranty period we will either exchange / repair the goods or refund the price, at our discretion, provided the Buyer notifies us within the given period.

7. Damages or Shortage of Delivery

Claims for damages or shortage of delivery must be reported to the Company within 24 hours of receipt. After this time we shall not be liable for any such claims.

8. Return of Goods

Any Company or persons returning goods to Greener IT Ltd must obtain an RMA number [Returned Materials Authorisation Number] from the Company and follow the correct procedures. Written procedures and criteria are available on request. Original packaging will be required. If original packaging is not available, goods must be sufficiently protected using an anti-static bag and adequately packed, using either foam or other suitable materials inside cardboard boxing. The Company reserves the right to reject any RMA that does not have sufficient packaging.

9. Transit

Goods damaged or lost in transit will be replaced free of charge, at the discretion of the Company, provided we have received written notification of such loss or damage.

10. Despatch

Any products collected from us by the buyers own courier or collection service shall be deemed "as delivered" by the Company and become the liability of the customer at the point of collection. Where the Buyer either, refuses to accept the goods at the time of delivery or returns the goods without just cause, he shall be deemed to be in breach of contract and we shall be entitled to treat the order as cancelled by the buyer. The terms and conditions under Cancellation will then apply. Time quoted for delivery of goods is given as an estimate only. Delivery may be postponed for conditions beyond the control of the Company. Therefore, the Company shall not be liable for any penalty for delay in delivery of orders.

11. Cancellation

To cancel, customers can email us or write to us (see contact us for details) within seven working days of delivery of their item, quoting their order number. Customers must take reasonable care of the item and must not use the item or open the Anti Static Protection bag(s) they are contained in. Any items must be returned at the customer's expense. An RMA Number is required for returning any goods (See above).

12. Use of Goods

The Company acts solely as a distributor of the products and the Buyer must acknowledge that they are responsible for detailing the correct specification of the product ordered. The Buyer is responsible for ascertaining the use of the product to which they will be put to use and for determining their ability to function. We shall accept no liability for any advice given by us to the Buyer relating to its requirements in respect of any products.

Law

English Law shall govern these conditions of sale and the English courts shall have jurisdiction in the relation thereto.